



Beware of bad letting agents

To Let
Are you renting?

**Do you know where
your deposit is?**

Your agency or landlord must protect your deposit, or pay a penalty

Find out more
camden.gov.uk/fairlettings
[#fairlettings](https://twitter.com/fairlettings)

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Was your agent clear about their fees and charges?



Did you sign a tenancy agreement for a minimum of six months?



Was your deposit properly protected within 30 days?



Were you shown an energy performance certificate (EPC) and a gas safety certificate?



Were you given a record of electrical inspections?

If you answer no to any of these questions then your agent might be breaking the law.

A third of Camden households live in privately rented homes. We want those people to have security, decent living conditions and to feel able to assert their rights.

We can take action against letting agents who don't comply with the law.

Report it

If you think that something isn't right you can get free help and advice from Citizens Advice Consumer Service. citizensadvice.org.uk/consumer or 03454 04 05 06

More information

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**Know your rights and
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Your rights may be affected if you sign a licence to occupy instead of an assured shorthold tenancy

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**Don't get ripped off
by the small print**

By law letting agents must clearly display the fees they charge to landlords and tenants

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